Employee Portal-External Guide

Accessing the employee portal – This can only be done after you receive your first payheck

- 1) Open your internet
- 2) Type the following in your address bar: my.doculivery.com/systems3000-denville. This will bring you to your log in screen. (The coordinating documentation can be found on our Website. And there is a 'User Guide' in the Portal-see bottom of this page).

To log into the employee portal

1) Enter your 'User Id'

Your last name (as it appears on your pay stub), and the four digits of your social security number.

(example: Smith 1234)



- 2) Next, enter in your '**Password**' (This is a one time password only)
 - a) This will be your last 4 digits of SS#.

(example: 1234 or 4000)

- b) Once logged in you will go through the prompts to answer 4 security questions and change the password.
- 3) Click on the 'Log In' button

For a quick '**User Guide**' of how to access the employee portal. There is a button at the bottom left of the screen that says 'Click here for User Guide'. This will give you a quick step-by-step process of how to enter in your 'User ID' and 'Password'

Initial One time setup

- 1) Answer the 4 security questions
 - a) Select a question from the drop down menu.
 - b) Place an answer in the open field.
 - c) Click the 'Save' button.
 - d) Repeat steps a-c.
 - e) All 4 questions must be answered and saved.
- 2) Change the password
 - a) Enter in the old password which is the last four digits of your social security number.



- b) Enter in a new password-the new password must be at least six characters in length, and contain one digit (example: Happy1).
- c) Confirm the new password.
- 3) Enter an email address
 - a) The email address must be valid, it can be an email address that you regularly use.
- 4) Click 'Save Information' button.

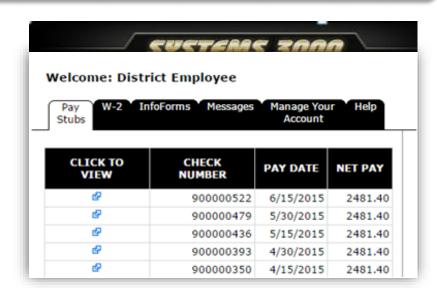
PLEASE CHANGE YOUR PASSWORD.		
Enter Old Password:		
Your password must be at least six characters in length and contain at least one digit.		
Enter New Password:		
Confirm New Password:		
PLEASE ENTER YOUR EMAIL ADDRESS.		
Email Address:		
Save Information		

Now that the initial setup is complete, you will be able to view, print, save, and email your pay stub(s). This process will be explained step-by-step on the next page.

When you first log into the system, the '**Pay Stub**' tab is your first view. Here houses your pay stubs from the most recent, to the least recent. To view the pay stub do the following...

Viewing Your Pay Stub

- Click on the light blue arrow icon, located under the 'Click To View' field.
- 2) The pay stub will display with the following information...
 - ♣ Demographic Info.
 - Earnings
 - **♣** Deductions
 - Taxes
 - Direct Deposit
 - Messages

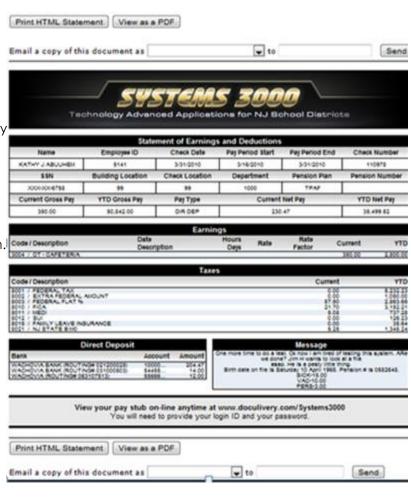


Print/Save & Email the pay stub

- 1) Click 'Print this document' icon this will print the pay stub.
- Click 'View this document as a PDF' icon this will open the pay stub as a PDF document. At this point you may save the document to your desired drive or USB.
- 3) To send a copy of your pay stub as an email, select an option from the 'Email a copy of this document'icon.

The three options are...

- a) Encrypted PDF (Password required)
- b) Unencrypted PDF (No password required)
- c) Embedded HTML PDF (Web format)

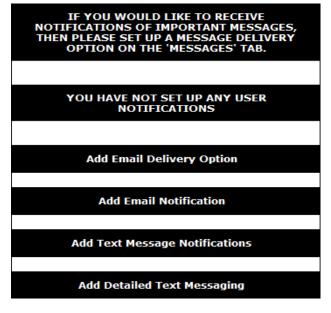


Pay stub Notifications

The email, along with the text message notifications, are located under the 'Pay Stubs' tab.

It is located at the right side of the screen. A notification is optional. You may choose to be notified that there is a new pay stub available and/or choose to have your pay stub delivered via email or text message, the choice is yours.

To setup your notifications, do the following:

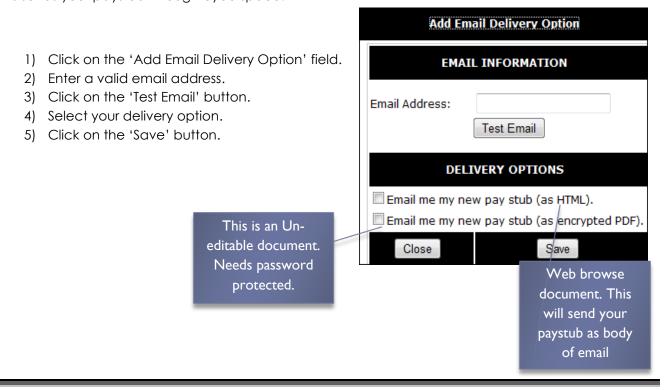


Email Notification-Allows you to be notified that there is a new pay stub available in the portal to be viewed. This is the recommended method.

- 1) Click on the 'Add Email Notification' field.
- 2) Enter a valid email address.
- 3) Click on the 'Test Email' button.
 - a. An email confirmation will be sent from Doculivery.
 - b. Make sure to verify that you have received the test email. If the test email has not been received, check the email address entered and try it again.
- 4) Confirm check mark in the box 'Notify me when my pay stub is available'.
- 5) Click on the 'Save' button.

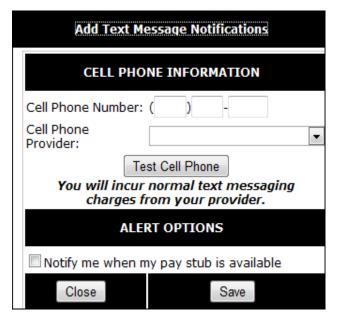


<u>Email Delivery Option</u>-Allows the pay stub to be sent as an attachment or the body of the email. This sends your paystub through cyberspace.



<u>Text Message Notification</u>- Allows you to be notified that you have a new pay stub available in the portal to be viewed.

- 1) Click on the 'Add Text Message Notification' field.
- 2) Enter your cell phone number.
- 3) Enter your cell phone provider from the drop down selection.
- 4) Click on the 'Test Cell Phone' button.
- 5) Confirm check mark in the box 'Notify me when my pay stub is available'.
- 6) Click on the 'Save' button'.
 - a. In the next steps you can control the information that gets sent to you as a text message.
 - b. You may choose to have your net pay (only) or, you may choose up to three payroll items sent through text message.



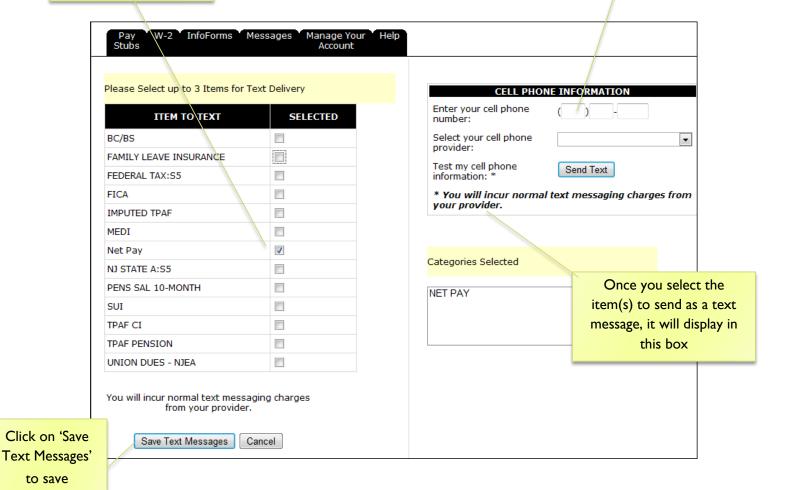
Adding Detailed Text Messages-Allows you to control the information sent to you by Text message. Keep in mind that a text message, depending on your carrier will only allow

for a limited amount of characters per text message. Setting up this screen is an optional step. To set up the detail do the following:

- 1) Click on the 'Add Detailed Text Messaging' field.
 - a. This will open a new screen; allowing you to select the item(s) you would like to receive by way of text message.
 - b. On the left side of the screen there will be descriptions (Item To Text) of available information that can be sent as a text message.
 - c. The maximum number of items allowed is three. (The illustration below is just a sample)
- 2) Place a check mark in the 'Selected' box for the item(s) of your choice.
 - a. Once the item is selected, it will appear in the 'Categories Selected' box.
- 3) Enter in your cell phone information.
- 4) Click the 'Save Text Messages' button.

Pick from available items by placing a check mark in the 'SELECTED' box

Enter in your cell phone number, provider, and MMS option



W2's

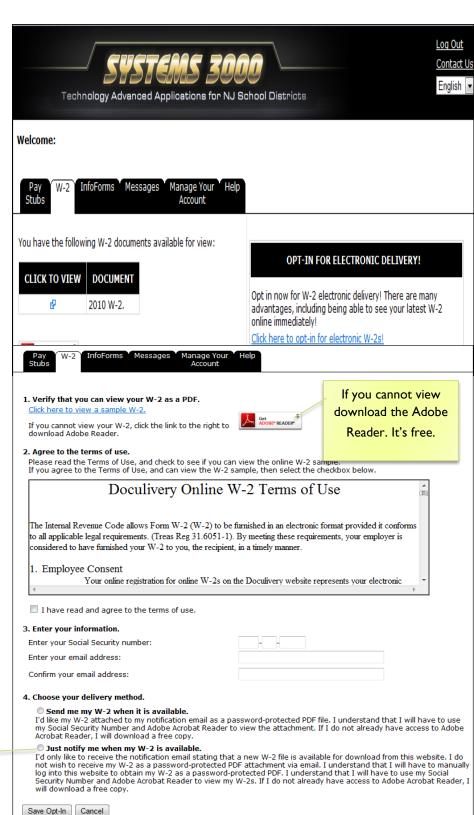
Opt-In electronically, Viewing, & Printing

To Opt-In to receive your W2's electronically, you will need to be on the 'W-2' tab. From this tab you may also view, and print the W2.

Opt-In to W-2's-By federal law you are required to opt-in to receive your W2's electronically. This is a one-time process. Paper W-2s will no longer be available, beginning with 2022 tax year.

- Click on the following wording: '<u>Click here to opt-</u> in for electronic W-2s!'
 - a. This will open a new screen, allowing you to opt-in. Start by doing the following...
- Click on the wording: 'Click here to view a sample W-2'.
 - a. This is just to verify if you have the capability to view the W-2 as a PDF.
 - b. If you click to view the PDF and you can't view the W-2, then you will want to download the Adobe Reader; which is located on this screen, and free.
- 3) Agree to the terms of use.
- 4) Enter in your SS#.
- Enter in your email address, and confirm the email address.
- 6) Choose your method of delivery. It is our recommendation to 'Just notify me when my W-2 is available'.
- 7) Click on the 'Save Opt-In' button.
- 8) Validate email address.

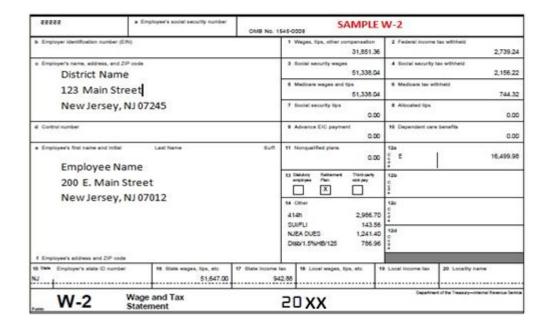
Recommended delivery.



Viewing your W-2's electronically-To view the W-2, you will need to be on the 'W-2' tab.

- 1) Click on the light blue arrow icon, located under the 'Click To View' field.
 - a. A pop up message displays letting you know that your social security number must be entered in order to view the W-2.
 - b. Click on the 'Ok' button to proceed.
 - c. Click on 'Open file'.
- 2) Enter in your password.
 - a. When you enter your social security number, just enter in the nine digits without any dashes or spaces.
- 3) Click on the 'Ok' button.
 - a. Once the W2 is available, you can print or save right from here.





W2 Change to Opt-In

After opting in to receive the W2's electronically, you may change the delivery option for email or text message or opt-out of receiving the W2's electronically.

To change your W2 delivery method.

- 1) Click on 'Change W-2 Delivery Method' tab.
- 2) Place the bullet in the delivery option you want.
- 3) Click the 'Save' button



To change or add an email delivery option.

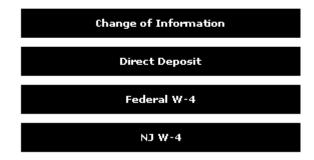
- 1) Click on the 'Change W-2 Delivery Email' field.
- 2) A box will display for you to type in an email address.
- 3) Confirm the email address.
- 4) Click the 'Save New Email' button
- 5) Validate email address.

CHANGE W-2 DELIVERY EMAIL		
Enter the new email address that you want the W-2 delivered to:		
Confirm the email address:		
Cancel	Save New Email	

InfoForms

The following forms are made available through the employee portal 'InfoForms' tab: Change of Information, Direct Deposit, Federal W-4, and NJ W-4. These forms can be entered and submitted electronically to your payroll department.





Change of Information

- 1) Click on the 'Change of Information' field.
 - a. Fill in the information that you want to update/change.
- 2) Click on the 'Submit this form to the payroll department' button.

Direct Deposit

- 1) Click on the 'Direct Deposit' field.
 - a. Select from available option (New, cancel, or revise existing direct deposit).
 - b. Fill in the appropriate fields.
- 2) Click on the 'Submit Direct Deposit Agreement' button.

Federal W-4

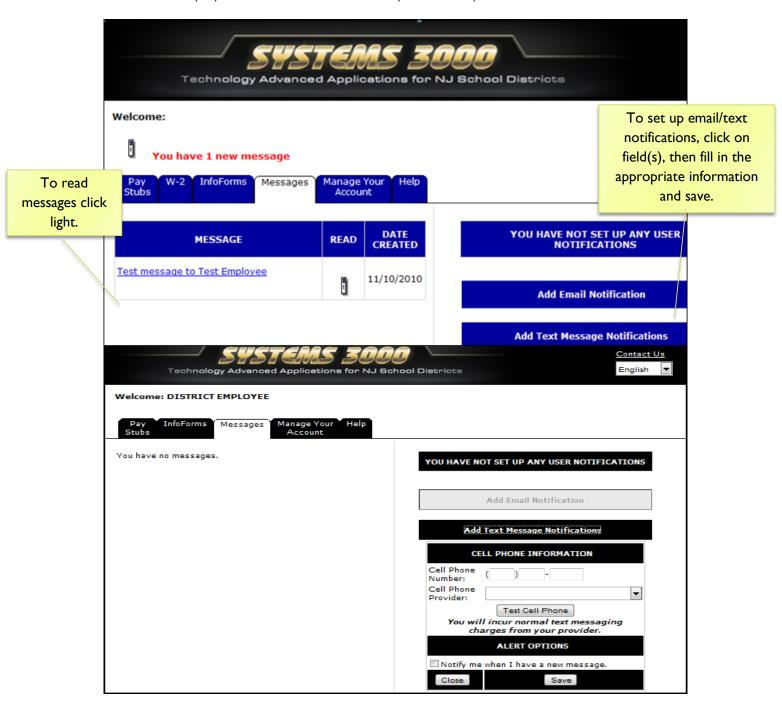
- 1) Click on the 'Federal W-4' field.
 - a. Fill in the appropriate fields.
- 2) Click on the 'Submit' button.

NJ W-4

- 1) Click on the 'NJ W-4' field.
 - a. Fill in the appropriate fields.
- 2) Click on the 'Submit NJ W-4' button.

Messages

Under the 'Messages' tab; messages sent by the payroll department will be waiting for your review. You can receive notifications that there is a message(s) waiting for you in the portal. These are messages sent by the payroll administrator about important changes to your payroll earnings, or deductions. (e.g., new tax laws, changes in a deduction, etc.) The setup will be no different from the paystub notification. This is an optional setup.



Manage Your Account

The 'Manage Your Account' tab allows you to change your password, email address and your security questions. To change any of these do the following...

Change the email address

- 1) Highlight the email address, and then enter in the new email address.
- 2) Click 'Save Changes' button.

Change the password



- 1) Click on the 'Change Password' field.
 - a. A new window will display.
- 2) Enter in your old password.
- 3) Enter in a new password.
- 4) Confirm the new password.
- 5) Click on the 'Save' button.

Change encryption password used when PDF's are emailed

- 1) Click on the 'Change Encryption Password Used When PDF's Are Emailed.
 - a. A new window will display.
- 2) Enter new encryption password.
- 3) Confirm new encryption password.
- 4) Click on the 'Save' button.

Change the security questions

- 1) Click on the 'Change My Security Questions'.
 - a. A new window will display.

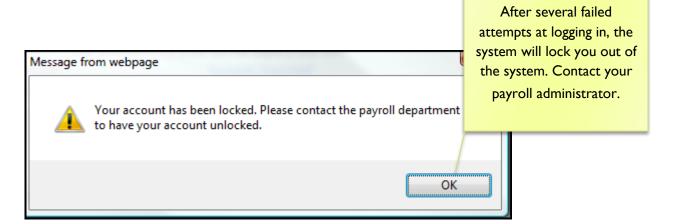


- 2) To change the security question, click on the 'Remove' button.
- 3) Select a question form the drop down menu (at bottom).
- 4) Answer the question in the open field.
- 5) Click on the 'Save' button to store your question and answer.
- 6) Click on the 'Save Changes' to save your changes.

When to notify your payroll department

There are a few things that will not be controlled by you as the user such as name change, or user name change. Another thing out of your control is the ability to unlock yourself from the system. This is a security feature within the portal to protect you the user. You will need to contact your payroll department for these matters as well as issues with your paystub in general.

In the event that you get locked out of the system, contact your payroll department to unlock you so that you may access the portal again. You will have several attempts at logging in, however if continued unsuccessfully, it will lock you out of the portal.



If you forgot your password, but

are not locked out of the portal, click on the 'Forgotten Password' field to change your password. Use this if you have tried entering your password 2x unsuccessfully.

PLEASE LOG-IN TO THE DOCULIVERY SYSTEM.

Your User ID is identified here.

User ID:

Your initial password is identified here.

Password:

Forgotten Password?

Log In